



Parkeringsklagenemnda

Before you submit a complaint to Parkeringsklagenemnda, you must first complain directly to the parking company that issued the penalty charge.

All fields marked * *must* be filled in before submitting your complaint.

Only the owner or the driver who parked the vehicle can submit a complaint to Parkeringsklagenemnda.

If you wish to complain on behalf of someone else (e.g. if you're complaining on behalf of your spouse, children, parents), the form on page two titled «Power of attorney» must be signed by the person you're complaining on behalf of.

Info about driver / owner	* Full name	* Birth date (DD/MM/YYYY)
	* Full address, including country.	
	* E-mail:	* Phone:
	* Information regarding ownership of the vehicle – mark the most suitable field. <input type="checkbox"/> Owner <input type="checkbox"/> Driver <input type="checkbox"/> Owner and driver <input type="checkbox"/> Power of attorney	
Penalty charge info	* Vehicle registration No.:	* Date of charge:
	* Charge issued by company:	
	* Where the charge was issued:	
	* Penalty charge number:	
	* Date of original complaint:	Date of rejection letter:
* Reason of complaint/penalty charge – mark the most suitable fields.		
<input type="checkbox"/> Ticket/parking permit not visible in windshield	<input type="checkbox"/> Lacking disabled parking permit	
<input type="checkbox"/> Ticket/permit upside down or hidden from view	<input type="checkbox"/> Customer parking /guest parking/reserved space	
<input type="checkbox"/> Ticket expired	<input type="checkbox"/> Parking in area with sign «no parking»	
<input type="checkbox"/> Faulty ticket vending machine	<input type="checkbox"/> Parking exceeding allowed time/disc parking	
<input type="checkbox"/> Electronic registration/app (e.g. «EasyPark»)	<input type="checkbox"/> Motorcycle/moped	
<input type="checkbox"/> Poor signage	<input type="checkbox"/> Towed vehicle	
<input type="checkbox"/> Parking in violation of road surface marking	<input type="checkbox"/> Emergency / unfair or unjust penalty charge	
By submitting this form, I consent that all the information I choose to submit in the case can be used by Parkeringsklagenemnda and its secretariat during the appeal proceedings. I also consent that the information will be supplied to my adversary (the parking company). These provisions apply to all information supplied by me, including but not limited to sensitive information about health. I confirm that I have read the information on page 3 about data protection.		
By submitting this form, I confirm that I have already made a complaint directly to the parking company that issued the penalty charge, and that they rejected my complaint, or that I have a right to have my case tried because the company did not give a preliminary answer to my complaint within three weeks after they received my complaint, or a final answer within eight weeks after they received my complaint.		
* Place / Date		* Complainant's signature

Description of the case * (Feel free to use a separate or blank page if your description does not fit.)

Attachments / Documentation:

(A list of the images, receipts, statements and other documentation submitted in the case. All documentation must be in written or permanent media form)

* Place / Date

* Complainant's signature

Power of attorney *(It is not necessary to fill this in if the complainant is the owner or driver of the vehicle.)*

Signatory, (Driver / owner's name)

(DD/MM/YYYY)

_____, with date of birth _____

Was the driver when the vehicle was parked: [] || Is/was the owner of the vehicle: []. (mark only what applies)
and: (Complainants name) _____ (DD/MM/YYYY)

_____, with date of birth _____

is with this given power of attorney during the appeal proceedings at Parkeringsklagenemnda regarding charge / towing:

_____ (Penalty charge number / towing ID number)

Place / Date

Complainant's signature

Information regarding protection of personal data

The information you submit in the case will only be accessible to the parties of the case, and will only be used by the data controller for and during the appeal proceedings. The data controller is Parkeringsklagenemnda and its secretariat. The documents of a case may be made public in accordance with the Freedom of Information act (Act of 19 May 2006 No. 16 relating to the right of access to documents held by public authorities and public undertakings/"offentleglova") or in accordance with other Norwegian law. Sensitive or confidential information may be withheld from the public in accordance with § 13 of the Freedom of Information Act. Submitting information to Parkeringsklagenemnda is voluntary, and you only need to submit what information you yourself find relevant to winning your case. The information you submit will be available to you, the parking company, Parkeringsklagenemnda and its secretariat during and after the appeal proceedings, with password protected login to our website.

The basis for storing personal information is (i) consent, (ii) pursuant to law and (iii) in order to exercise a task of public interest in an official capacity. The purpose of collecting and storing information is in order to comply with a legal obligation set forth in law. You may at any time withdraw your consent; however this might cause your case to be rejected from processing at Parkeringsklagenemnda.

The information being asked in this form is necessary for processing your case. The information will be stored for three years once the case is resolved. The subsequent storing of information is necessary to comply with Parkeringsklagenemndas legal obligations. Consequently, some information will not be subject for removal within this time frame. The reason for the retention is that the parties may find use for the documents in a potential court trial or other litigation. Parkeringsklagenemnda may also need the documents if the case is reopened. The further storing of information is also necessary for procedural reasons, i.e. rejecting resolved cases. All decisions will be anonymously published on our website in accordance with the parking regulations (parkeringsforskriften).

If you wish to correct the information you have submitted, you can contact us at post@pklagenemnda.no or phone us at (+47) 22 39 68 45 during our open phone hours (13:00 – 15:00 CET/CEST/UTC+1/UTC+2, Monday to Friday).